Actions likely to be taken by estate agents

Move from the high street to decrease rental costs

Lower our fees

Have longer opening hours

Move into rentals too

Provide a more transparent service

Increase our use of portals

Have fewer people working here

Launch an online only or hybrid option

Provide a more flexible fee structure

Lobby for legislation changes

Offer more services

Act more as consultants Increase our negotiation skills to get better prices

Provide more advice to customers on property price pre-sale

Do more marketing

Increase our use of technology



